

Consultants:

■ DESIGN

■ PUBLISHING

PRINTING

■ WEB & MULTIMEDIA

8 December 2010

Fantasy Printing Limited
Attn: Vincent Law
Account Manager

Dear Vincent,

## A Letter of Appreciation

This letter has been long overdue. It was when you mentioned that Fantasy Printing will soon be on it's 18th year of operation that I realised that Impressions have been dealing with your company for nearly a decade!

And I also realise that I haven't taken the time to formally thank you and your company for the excellent professional service we invariably received from you. You and your production team have been very responsive to our needs and often went out of the way to meet our clients' impossible dealines.

You were able to deliver print publications of consistently professional quality, even under extreme time constraints. I am sure without a corporate culture that fosters the right attitude and professionalism, these would not not have been possible.

Please accept my sincere appreciation and gratitude and hope we will be working together on many more projects in the future.

Warmest regards,

Jayan Prakash, Creative Director